



# 20347: Enabling and Managing Office 365®

**Duration: 5 Days**

**Method: Instructor-Led Training (ILT) | Live Online Training**

## Course Description

This course focuses on the skills required to set up an Office 365 tenant, including federation with existing user identities, and skills required to sustain an Office 365 tenant and its users.

## Target Audience

This course is intended for:

- Experienced IT Professionals who need to plan, configure and manage an Office 365 environment.

## Prerequisites

To attend this course, participants should have:

- Minimum of two years of experience administering the Windows Server® operating system, including Windows Server 2012 or later.
- Minimum of one year of experience working with AD DS.
- Minimum of one year of experience working with name resolution, including Domain Name System (DNS).
- Experience working with certificates, including Public Key Infrastructure (PKI) certificates.
- Experience working with Windows® PowerShell®.
- Experience working with Exchange Server 2013 or later, Lync® Server 2013 or Skype® for Business Server 2015, and SharePoint® Server 2013 or later is beneficial but not required.

## Course Objectives

Upon successful completion of this course, attendees will be able to:

- Plan an Office 365 deployment, configure the Office 365 tenant and plan a pilot deployment.
- Manage Office 365 users, groups, and licenses, and configure delegated administration.
- Plan and configure client connectivity to Office 365.
- Plan and configure directory synchronization between Azure® AD and on-premises AD DS.
- Plan and implement the deployment of Office 365 ProPlus.



## Course Objectives *Continued*

- Plan and manage Exchange Online recipients and permissions.
- Plan and configure Exchange Online services.
- Plan and implement Skype for Business Online deployment.
- Plan and configure SharePoint Online.
- Plan and configure an Office 365 collaboration solution that includes Yammer® Enterprise, OneDrive® for Business, and Office 36 groups.
- Plan and configure the integration between Office 365 and Azure RMS and configure compliance features in Office 365.
- Monitor and review Office 365 services and troubleshoot Office 365 issues.
- Plan and implement identity federation between on-premises AD DS and Azure AD.

## Course Topics

### Module 1: Planning and Provisioning Office 365

- Overview of Office 365
- Provisioning an Office 365 Tenant
- Planning a Pilot Deployment

### Module 2: Managing Office 365 Users and Groups

- Managing User Accounts and Licenses
- Managing Passwords and Authentication
- Managing Security Groups in Office 365
- Managing Office 365 Users and Groups with Windows PowerShell
- Configuring Administrative Access

### Module 3: Configuring Client Connectivity to Microsoft Office 365

- Planning for Office 365 Clients
- Planning Connectivity for Office 365 Clients
- Configuring Connectivity for Office 365 Clients

### Module 4: Planning and Configuring Directory Synchronization

- Planning and Preparing for Directory Synchronization
- Implementing Directory Synchronization by Using Azure AD Connect
- Managing Office 365 Identities with Directory Synchronization

### Module 5: Planning and Deploying Office 365 ProPlus

- Overview of Office 365 ProPlus
- Planning and Managing User-Driven Office 365 ProPlus Deployments
- Planning and Managing Centralized Deployments of Office 365 ProPlus
- Office Telemetry and Reporting





## Course Topics *Continued*

### Module 6: Planning and Managing Exchange Online Recipients and Permissions

- Overview of Exchange Online
- Managing Exchange Online Recipients
- Planning and Configuring Exchange Online Permissions

### Module 7: Planning and Configuring Exchange Online Services

- Planning and Configuring Email Flow in Office 365
- Planning and Configuring Email Protection in Office 365
- Planning and Configuring Client Access Policies
- Migrating to Exchange Online

### Module 8: Planning and Deploying Skype for Business Online

- Planning and Configuring Skype for Business Online Service Settings
- Configuring Skype for Business Online Users and Client Connectivity
- Planning Voice Integration with Skype for Business Online

### Module 9: Planning and Configuring SharePoint Online

- Configuring SharePoint Online services
- Planning and Configuring SharePoint Site Collections
- Planning and Configuring External User Sharing

### Module 10: Planning and Configuring an Office 365 Collaboration Solution

- Planning and Managing Yammer Enterprise
- Planning and Configuring OneDrive for Business
- Configuring Office 365 Groups and Microsoft Teams

### Module 11: Planning and Configuring Rights Management and Compliance

- Overview of the Compliance Features in Office 365
- Planning and Configuring Azure Rights Management in Office 365
- Managing the Compliance Features in Office 365

### Module 12: Monitoring and Troubleshooting Microsoft Office 365

- Troubleshooting Office 365
- Monitoring Office 365 Service Health

### Module 13: Planning and Configuring Identity Federation

- Understanding Identity Federation
- Planning an AD FS Deployment
- Deploy AD FS for Identity Federation with Office 365
- Planning and Implementing Hybrid Solutions (Optional)

## LABS INCLUDED

