



REAL WORLD
TECHNOLOGY TRAINING & SOLUTIONS
"Training You Can Really Use"

Achieving Supervisory Excellence

Duration: 1 Day

Method: Instructor-Led Training (ILT) | Live Online Training

Course Description

This course offers a fast-paced, practical approach to essential business and professional development topics. It features clear content and hands-on exercises to enhance skill retention. In today's competitive and demanding environment, it aims to equip participants with the tools to improve effectiveness, boost employee performance, and meet organisational needs. With these skills, they can become the leader their organisation and team need now more than ever.

Target Audience

This course is intended for:

- New or recently promoted supervisors and team leads.
- Experienced supervisors looking to refresh and enhance their leadership skills.
- Middle managers seeking to improve their ability to lead and motivate teams.
- Department heads or coordinators responsible for managing performance and team dynamics.
- Professionals preparing to move into a supervisory role.

Prerequisites

To attend this course, candidates must have:

- Basic experience working with teams or managing staff.
- General understanding of workplace operations and dynamics.

Course Objectives

Upon successful completion of this course, attendees will be able to:

- Set and align high-performance goals.
- Build influence and trust.
- Address and solve problems proactively.
- Adapt leadership style for maximum impact.
- Create a motivating and energized work culture.



Microsoft Partner

Tel: 876-978-1107 / 876-978-1486

WhatsApp: 876-978-9353

E-Mail: training@RWTTTS.com | **Website:** www.RWTTTS.com





REAL WORLD
TECHNOLOGY TRAINING & SOLUTIONS
"Training You Can Really Use"

Course Topics

Module 1: Establish High-Performance Goals

- The High-Performance Formula
- Team Goals and Planning
- Employee Goals and Planning

Module 2: Persuade Positively

- Influence Positively
- Build Trust and Rapport
- Listen Effectively

Module 3: Solve Problems Proactively

- Performance Problems
- Conflict Problems

Module 4: Supervise with Flexibility

- Situational Supervising

Module 5: Lead a High-Energy Work Environment

- Praise, Recognition, and Celebration
- Energizing Your Team

ACTIVITIES INCLUDED



Microsoft Partner

Tel: 876-978-1107 / 876-978-1486

WhatsApp: 876-978-9353

E-Mail: training@RWTTs.com | **Website:** www.RWTTs.com

