



REAL WORLD
TECHNOLOGY TRAINING & SOLUTIONS
"Training You Can Really Use"

Critical Thinking

Duration: 1 Day

Method: Instructor-Led Training (ILT) | Live Online Training

Course Description

This course offers a concise and practical approach to essential business and professional development topics, presented in a clear and accessible format. Through hands-on exercises, it strengthens critical thinking skills by teaching participants how to assess problems, evaluate options, and make sound decisions. By applying effective reasoning, they will gain a valuable advantage as leaders or emerging professionals.

Target Audience

This course is intended for:

- Professionals across all industries who want to enhance their decision-making and problem-solving skills.
- Managers, team leads, and supervisors responsible for evaluating arguments and making sound judgments.
- Administrative and technical staff who work with data, reports, or proposals.
- Individuals preparing for leadership roles or strategic thinking responsibilities.
- Anyone interested in sharpening their analytical, logical, and reflective thinking skills.

Prerequisites

To attend this course, candidates must have:

- Basic understanding of workplace communication and problem-solving.
- Proficiency in reading and understanding written English.
- Openness to learning and applying structured reasoning techniques.



Microsoft Partner

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Course Objectives

Upon successful completion of this course, attendees will be able to:

- Distinguish between critical and Non-Critical thinking styles and recognize deceptive reasoning and emotional manipulation.
- Define and analyse arguments using a structured step-by-step method.
- Evaluate information for clarity, credibility, and consistency.
- Formulate well-reasoned explanations and challenge underlying assumptions.
- Apply critical thinking tools to everyday work challenges, decisions, and communications.
- Ask insightful discovery questions to drive deeper understanding and innovation.
- Present ideas with clarity and persuasive power using logical structures

Course Topics

Module 1: Understanding Critical vs. Non-Critical Thinking

- The Case for Critical Thinking
- Recognize Deceptive Reasoning
- Detect Emotional Manipulation
- Styles of Non-Critical Thinking
- Critical Thinking Styles
- Become a Critical Thinker

Module 2: Recognizing and Evaluating Arguments

- Define Arguments
- Step 1: Pinpoint Issues
- Step 2: Identify Arguments
- Step 3: Seek Clarity
- Step 4: Understand Context
- Step 5: Find Credibility
- Step 6: Look for Consistency
- Step 7: Judge Arguments
- Present Ideas Powerfully

Module 3: Developing and Evaluating Explanations

- Explanations vs. Arguments
- Formulate Explanations
- Element 1: Gather Information
- Element 2: Process Information
- Element 3: Develop Hypotheses
- Element 4: Test Hypotheses
- Ask Discovery Questions

ACTIVITIES INCLUDED



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